

2019 CERC Webinar Schedule*

Date	Topic
FEBRUARY	Behavioral Science foundation, theories (with applicability to FEMA/Risk MAP), and practical strategies for addressing barriers.
MARCH	Plain Language – Communicating for maximum impact.
APRIL	Building Awareness. Building Stronger. Building Resilience. A prelude to National Building Safety Month.
MAY	FEMA’s NEW Flood Risk Communication Toolkit for Community Officials
JUNE	No CERC webinar
JULY	Disaster Communication: Strategic communication and outreach at each phase of the disaster communication lifecycle.
AUGUST	Emotional Intelligence: Fundamentals of “EI” and how acquiring and improving interpersonal and relational skills positively impacts overall performance.
SEPTEMBER	TBD
OCTOBER	Partnerships: The value of partners to the Risk MAP process, establishing local coalitions, and engaging local partners to enhance impact.
NOVEMBER / DECEMBER	Resilience Workshops and the Future of Collaborative Resilience in FEMA Risk MAP Meetings.

***Schedule subject to change**